

Qualifications
from BCS

This is to certify that

Dominik Zyskowski

has successfully demonstrated knowledge to meet
the requirements of the

**ITIL® Version 3
Foundation Examination**

Candidate Number

sr7078798

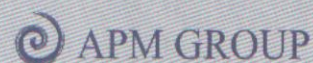
Prometric

Date

30/11/2010

David Clarke
BCS Chief Executive

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00031660

BCS

The Chartered Institute for IT

ISEB, First Floor, Block D
North Star House
North Star Avenue
Swindon SN2 1FA

T +44 (0) 1793 417 655

F +44 (0) 1793 417 559

E isebenq@hq.bcs.org.uk

www.iseb-exams.com

www.bcs.org

Dominik Zyskowski
Ul. Jasna Rola 40C/67
Poznan
WP
61-609
Poland

02/12/2010

Foundation Certificate in IT Service Management Version 3
Date of Examination: 30/11/2010

Notification of Result

Candidate Name: Dominik Zyskowski
Candidate Number: sr7078798
Mark: 36 out of 40
Result: PASS
Course Provider: Prometric

ISEB wishes to congratulate you on your success in passing the above examination.

If your certificate has not been enclosed with this letter, it will be forwarded to you in due course.

We are very interested in hearing about your experiences of taking an ISEB qualification. Please let us have your feedback by sparing 5 or 10 minutes to complete an online customer satisfaction questionnaire which can be found at www.bcs.org/isebsurvey. All individuals responding by the closing date on the questionnaire will have the option of being entered in for a free prize draw for £200.

If you have any queries please do not hesitate to contact me on 01793 417426 or Email: wendy.armstrong@hq.bcs.org.uk.

Kind Regards,

W. Armstrong

Wendy Armstrong
ISEB Exams Officer
Tel No: 01793 417426
Email: wendy.armstrong@hq.bcs.org.uk